

- 1 This area provides account name, account number, billing date, and the bill past due date. Please include this account number on your check. Departmental contact information is also included in this area.
- 2 This area provides the telephone numbers for you to call if you have billing or other service-related inquiries and the hours of operation.
- 3 This area provides a summary of your account, which includes your previous balance, payments received, current charges and the total account balance.
- 4 This area includes special messages provided by the department.
- 5 This area provides you with your meter number, service period dates, days of service, a comparison of the reading during the current period with that of the previous period, and total consumption used to determine water charges.
- 6 This area provides a graphical representation of the water usage history.
- 7 This area provides current water charges, current hydrant charge and current water charges subtotal.
- 8 This area provides the excise tax, utility service fee and a subtotal of the water fees and taxes. These fees are explained on the back of the bill.
- 9 This area provides you with your meter number, service period dates, days of service, a comparison of the reading during the current period with that of the previous period, and the consumption used to determine sewer charges.
- 10 This area provides your account number, past due date, which must be met in order to avoid additional charges, and the amount due. Return this portion with payment for proper credit. Please include your account number on your check.
- 11 Your mailing address. To change mailing address, visit our website at [www.miamidade.gov/wasd](http://www.miamidade.gov/wasd) or call us at 305-665-7477.



**Miami-Dade Water and Sewer Department**  
**P O Box 026055**  
**Miami, Fl. 33102-6055**

**1** Name: JOHN PUBLIC  
 Account Number: 2404679160  
 Billing Date: 11/03/2008  
 Past Due Date: 11/24/2008

Billing Inquiries (hours 8:00 – 7:00 PM) 305-665-7477  
 All Other Inquiries (hours 8:00 – 7:00 PM) 305-665-7488

**Messages**

*PAY your bill and VIEW your account on-line at [www.miamidade.gov](http://www.miamidade.gov). To PAY by phone, call 1-877-365-9300.*

**Account Summary**

Previous Balance	\$ 362.28
Payment Received	300.00
Current Charges	93.31
Corrections	-662.28
<b>Total Account Balance</b>	<b>\$ 93.31</b>

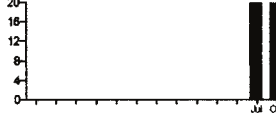
Service From	Service To	Meter Number	Days of Service	Prior Reading	Current Reading	Consumption in CCF	Consumption in Gallons
04/27/08	07/27/08	XXXXXXXX	91	57	77	20	14960

**Service Address:** 123 MAIN ST, RES



**Water Charges**

Usage History



Hydrant Charge	2.40
Water Charges	23.81
<b>Water Charges Subtotal</b>	<b>\$ 26.21</b>

**Water Fees and Taxes**

Utility Service Fee	1.78
Excise Tax	2.38
<b>Water Fees and Taxes Subtotal</b>	<b>\$ 4.16</b>

Service From	Service To	Meter Number	Days of Service	Prior Reading	Current Reading	Consumption in CCF	Consumption in Gallons
04/27/08	07/27/08	XXXXXXXX	91	57	77	20	14960

For more information see back of bill  
 Return this portion with Payment

**Make Checks Payable to Miami-Dade Water and Sewer Department or M-DWASD**  
 P O Box 026055  
 Miami, Fl. 33102-6055

Account Number	Past Due Date	Amount Due (US \$)	Amount Enclosed
2404679160	11/24/2008	\$ 93.31	Thank you for your prompt payment

- Payment in US funds must be received by Miami-Dade Water and Sewer Department by the past due date indicated to avoid discontinuance of service
- In accordance with Department Rules and Regulations, a 10% late charge will be assessed if payment is not received by the past due date
- Please report any hazardous conditions immediately, call 305-274-9272.

JOHN PUBLIC  
 123 MAIN ST  
 MIAMI FL 33176

24046791602 00000000009331

000003

11100002



**A** This area provides account name, number, billing date and the past due date. Departmental contact information is also included in this area.

**B** This area provides the current sewer charges and current sewer charges subtotal.

**C** This area provides you with the current sewer utility service fee and current sewer fees subtotal. The utility service fee is explained in the description of billing terms below.

**D** This area provides you with the current stormwater charge, current stormwater subtotal and contact number for the appropriate municipality.

**E** A description of the billing terms used appears in this area.

1. DEPOSIT REFUND/CREDIT – Customers with a good credit history will have their deposit credited to their account. Good credit history is defined as a period of two (2) years with no service cutoffs or tampering violations combined with a record of less than three (3) late payments for a quarterly customer or less than five (5) late payments (for a monthly customer). Customers closing their accounts will be refunded their deposit, less any amount still due.

2. Consumption CCF (hundred cubic feet) – The department bills in hundred cubic feet which is expressed as CCF. One CCF is equivalent to 748 gallons. (For example: 10 CCF x 748 gallons = 7,480 gallons)

3. UTILITY SERVICE FEE – All water and sewer utilities in Miami-Dade County are required to pay this fee to support regulatory activities of the Department of Environmental Resources Management.

4. HYDRANT CHARGE – A charge to the customer for the hydrant water service and for the installation, maintenance and repair of the hydrants. Customers in the unincorporated areas of Miami-Dade County and certain municipalities are billed this charge if their property is located within a radius of 660 feet of an existing fire hydrant, as per Miami-Dade County Code.

5. EXCISE TAX – This is a charge imposed by Unincorporated Miami-Dade County or certain municipalities. It is collected and remitted to either Miami-Dade County or the appropriate municipality.

**F** The location of area offices where you can pay your bill or apply for water and sewer service appears in this area. The LeJeune and Downtown offices only have cashiers available.

**G** This area provides you with a telephone number to call for tips on water conservation and other services.

**Miami-Dade Water and Sewer Department**  
**P O Box 026055**  
**Miami, Fl. 33102-6055**

**A** Name: JOHN PUBLIC  
 Account Number: 2404679160  
 Billing Date: 11/03/2008  
 Past Due Date: 11/24/2008

Billing Inquiries (hours 8:00 – 7:00 PM) 305-665-7477  
 All Other Inquiries (hours 8:00 – 7:00 PM) 305-665-7488

<b>B</b>		<b>Sewer Charges</b>	47.38
		<b>Sewer Charges Subtotal</b>	<b>\$ 47.38</b>

<b>C</b>	<b>Sewer Fees</b>	Utility Service Fee	3.56
		<b>Sewer Fees Subtotal</b>	<b>\$ 3.56</b>

<b>D</b>	<b>Stormwater</b>	Miami-Dade County Stormwater Charge	12.00
	For Information Call: 305-372-6688	<b>Stormwater Subtotal</b>	<b>\$ 12.00</b>

- E** Description of Billing Terms
- DEPOSIT REFUND/CREDIT - Customers with a good credit history will have their deposit credited to their account. Good credit history is defined as a period of two (2) years with no service cutoffs or tampering violations combined with a record of less than three (3) late payments for a quarterly customer or less than five (5) late payments (for a monthly customer). Customers closing their accounts will be refunded their deposit, less any amount still due.
  - Consumption CCF (hundred cubic feet) - The department bills in hundred cubic feet which is expressed as CCF. One CCF is equivalent to 748 gallons. (For example: 10 CCF x 748 gallons = 7,480 gallons)
  - UTILITY SERVICE FEE - All water and sewer utilities in Miami-Dade County are required to pay this fee to support regulatory activities of the Department of Environmental Resources Management.
  - HYDRANT CHARGE - A charge to the customer for the hydrant water service and for the installation, maintenance and repair of the hydrants. Customers in the unincorporated areas of Miami-Dade County and certain municipalities are billed this charge if their property is located within a radius of 660 feet of an existing fire hydrant, as per Miami-Dade County Code.
  - EXCISE TAX - This is a charge imposed by Unincorporated Miami-Dade County or certain municipalities. It is collected and remitted to either Miami-Dade County or the appropriate municipality.

**AREA OFFICES**

For payment of bills and requests for application for water and sewer service.

<b>F</b>	3575 South LeJeune Road HOURS: 8:00 A.M. - 5:00 P.M. (2 blocks south of So. Dixie Highway)	10710 S.W. 211th Street HOURS: 8:00 A.M. - 4:30 P.M. (South Dade Government Center)	5400 N.W. 22nd Avenue HOURS: 8:00 A.M. - 4:30 P.M. (Caleb Service Center)	140 West Flagler Street HOURS: 8:00 A.M. - 4:30 P.M. (Miami-Dade Flagler Building)	3071 S.W. 38th Avenue HOURS: 8:00 A.M. - 5:00 P.M. (Douglas Road Metrorail Station)
----------	--	---	---	--	---

**EVERY DROP COUNTS!**  
 For information on the water conservation program, call WASH Waterline at 305-448-SAVE (7283).  
**¡AHORRANDO AGUA GANAMOS TODOS!**  
 Para información sobre el programa de ahorrar agua, llame a la Línea de Agua al 305-448-SAVE (7283).